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Patent and Trademark Office March 19, 2004  
(Date of Deposit)

FRANK C. NICHOLAS (313963)  
Name of applicant, assignee or registered representative  
*Frank C. Nicholas*  
Signature  
March 19, 2004  
Date of Signature

PATENT  
Case No. AUS920010127US1  
(9000/20)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of. )  
 )  
GEORGE H. AHRENS, ET AL. )  
 )  
Serial No.: 09/843,064 )  
 )  
Filed: APRIL 26, 2001 )  
 )  
For: SERVICE HISTORY LOG OF )  
COMPUTER REPAIRS )

Examiner: PEREZ-DAPLE, A.C.  
Group Art Unit: 2121

**RESPONSE TO NON-FINAL OFFICE ACTION**  
**DATED DECEMBER 24, 2003**

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to a Non-Final Office action of December 24, 2003, please amend the  
above referenced application as follows and reconsider the application in light of the  
following remarks.